



Media Information

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SUBARU OF AMERICA, INC. RECALLING 1,182 MODEL YEAR 2023 SUBARU SOLTERRA SUVs

Camden, N.J., Feb 10, 2023 - Subaru of America, Inc. (SOA) today announced a safety recall on select 2023 Subaru Solterra vehicles. The issue affects 1,182 model year (MY) 2023 Subaru Solterras. These vehicles were the subject of an earlier recall requiring the replacement of original hub bolts. Subaru identified an issue with vehicles repaired at two port locations by one particular team of contractors. The teams did not properly complete the repair procedure resulting in the potential for significantly under-torqued bolts. Out of an abundance of caution, Subaru is recalling all vehicles repaired at all port locations supported by the third-party contractor. Vehicles without the original hub bolt concern and vehicles repaired at other facilities are not affected.

For all potentially affected vehicles, Subaru retailers will inspect the hub bolts and, if necessary, retorque to the specification at no cost to the customer. **Until the inspection/remedy is completed, please do not drive the vehicle.** Customers will be instructed not to drive their vehicle and to contact their retailer to have the vehicle towed for inspection. Towing will be offered at no cost to the customer.

Vehicle owners will be contacted by mail. To find out if a vehicle is affected, please go to subaru.com/recalls. Vehicle owners can also visit [NHTSA.gov/recalls](https://nhtsa.gov/recalls) and enter their 17-digit vehicle identification number for more information on this recall. Alternatively, call the Vehicle Safety Hotline 888-327-4236, Monday to Friday 8 a.m. to 8 p.m. ET; Hearing Impaired (TTY): 800-424-9153.

About Subaru of America, Inc.

[Subaru of America, Inc.](https://subaru.com) (SOA) is an indirect wholly owned subsidiary of [Subaru Corporation](https://subaru.com) of Japan. Headquartered in Camden, N.J., the company markets and distributes Subaru vehicles, parts, and accessories through a network of about 640 retailers across the United States. All Subaru products are manufactured in zero-landfill plants, including [Subaru of Indiana Automotive, Inc.](https://subaru.com), the only U.S. automobile manufacturing plant designated a backyard wildlife habitat by the National Wildlife Federation. SOA is guided by the [Subaru Love Promise](https://subaru.com), which is the company's vision to show love and respect to everyone and to support its communities and customers nationwide. Over the past 20 years, SOA and the SOA Foundation have donated more than \$320 million to causes the Subaru family cares about, and its employees have logged over 100,000 volunteer hours. Subaru is dedicated to being More Than a Car Company® and to making the world a better place. For additional information, visit media.subaru.com. Follow us on [Facebook](https://www.facebook.com/subaru), [Instagram](https://www.instagram.com/subaru), [LinkedIn](https://www.linkedin.com/company/subaru), [TikTok](https://www.tiktok.com/@subaru), and [YouTube](https://www.youtube.com/subaru).

