



# Media Information

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## SUBARU SWEEPS PODIUM AT DUCKER CARLISLE NORTH AMERICAN PARTS BENCHMARK AWARDS

Automaker takes honors in key categories, including the three top-performing warehouses in North America

Camden, N.J., Jun 24, 2025 - Subaru of America, Inc. (SOA) today announced its achievements at the annual [Ducker Carlisle](#) North American Parts Benchmark (NAPB) Conference, receiving multiple awards that highlight its leadership in parts supply chain performance and operations efficiency. Over 30 OEM member companies participate in NAPB, including most of the largest motor vehicle, heavy equipment, and powersports businesses in the world, representing more than 200 industry warehouses.

All seven Subaru of America warehouses, also known as regional distribution centers (RDCs), placed in the top 20 nationally in this year's "Lines per Head per Year" category, with five facilities ranking in the top 10. Additionally, in the competitive Top Performing Warehouse category, which analyzed over 200 manufacturer sites across the U.S., Subaru swept the podium, with its distribution centers noted below taking the top three spots based on metrics including lines per hour, retailer claims, and adjustments, among others.

- Douglasville, Georgia – 1st place
- Aurora, Colorado – 2nd place
- Ontario, California – 3rd place

**Jim Pernas, Vice President - Fixed Operations - Parts Group, Subaru of America, Inc.:** "This recognition across our national network reflects the high standards of excellence embedded in every aspect of Subaru of America. We are especially proud that these top-performing sites are managed by a group of leaders who exemplify our values while remaining dedicated to upholding the quality of Genuine Subaru Parts and Accessories in close collaboration with Subaru retailers nationwide."

For the first time in SOA history, a Master RDC received an award with the Gresham Parts Master near Portland, Oregon, earning third place in the Most Improved category. Additionally, Subaru ranked second in Chargeable Claim Rate, which takes shortages and mispicks into account, showcasing the high-quality performance of the company's warehouses.

The NAPB conference evaluates parts and accessories supply chain performance across North American OEMs,

based on data submitted to Ducker Carlisle and compared against industry peers. For more information on NAPB, visit <https://www.duckercarlisle.com/services/insights-data-benchmarks/benchmarking-services/napb/>. To learn more about Genuine Subaru Parts & Accessories, please visit <https://www.subaru.com/owners/parts-accessories.html>.

#### **About Subaru of America, Inc.**

[Subaru of America, Inc.](#) (SOA) is an indirect wholly owned subsidiary of [Subaru Corporation](#) of Japan. Headquartered in Camden, N.J., the company markets and distributes Subaru vehicles, parts, and accessories through a network of about 640 retailers across the United States. All Subaru products are manufactured in zero-landfill plants, including [Subaru of Indiana Automotive, Inc.](#), the only U.S. automobile manufacturing plant designated a backyard wildlife habitat by the National Wildlife Federation. SOA is guided by the [Subaru Love Promise](#), which is the company's vision to show love and respect to everyone and to support its communities and customers nationwide. Over the past 20 years, SOA and the SOA Foundation have donated more than \$340 million to causes the Subaru family cares about, and its employees have logged over 115,000 volunteer hours. Subaru is dedicated to being More Than a Car Company and to making the world a better place. For additional information, visit [media.subaru.com](#). Follow us on [Facebook](#), [Instagram](#), [LinkedIn](#), [TikTok](#), and [YouTube](#).